



400 – 1055 West 14th Street
North Vancouver, BC, V7P 3P2
P: 604.929.7539
F: 604.929.0760
www.robertsonfloors.ca

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To whom it may concern,

I've been involved in the floor covering industry for over 30 years and have had the opportunity to be a part of many inspections over the years. I have to say, that the most recent inspection done by the BC Floor Covering Association inspector was without a doubt the most in-depth and thorough inspection I have ever seen.

The inspector researched and explored all avenues, to paint a picture of the job from start to finish. As is the case in many of these types of inspections, there are two sides to the claim. I feel his point of reference was to take into account all contributing information to determine the most likely cause for the issues we were facing.

I also feel it is important that the inspector is certified and an independent and not associated with any supplier or retailer which provides an unbiased opinion.

The BCFCFA and now provides a resource that I would not hesitate to use again.

Dwight Maetche

Project manager



P: 604-618-6609

F: 604-937-5179

E: dwightmaetche@shaw.ca

dwight@robertsonfloors.ca

www.robertsonfloors.ca